

Decision Maker: HEALTH AND WELLBEING BOARD

Date: Thursday 7th June 2018

Title: BROMLEY CLINICAL COMMISSIONING GROUP: ANNUAL ENGAGEMENT REPORT 2017/18

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Ward: Borough-wide

1. Summary

- 1.1 Bromley Clinical Commissioning Group (CCG) is responsible for commissioning health care services based on local needs for the people of Bromley. The CCG has a legal duty under the Health and Social Care Act to ensure it enables patients and residents to have a voice in commissioning processes and decisions.
 - 1.2 The Annual Engagement report provides a comprehensive record of the work undertaken to meet these public involvement legal duties in 2017/18 and is attached at Appendix A.
 - 1.3 In addition to this report, the CCG has a whole section on its website with information on how to get involved.
 - 1.4 There is a need for the CCG and Local Authority to work much closer together to engage patients on integrated programmes of care and joint commissioning. This report aims to provide assurance to Board Members that there is commitment to this approach within the CCG and it is part of our infrastructure. The CCG has subject matter experts who are experienced in managing patient engagement programmes, constructive relationships with local community groups and patient representatives and an understanding of the challenges and approaches to engaging wider with seldom heard communities.
 - 1.5 The report has been commended by the Healthwatch Bromley provider in place during the reporting period.
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2. Reason for Report going to Health and Wellbeing Board

- 2.1 To provide members of the Health and Wellbeing Board with information about the range projects that patients are influencing and highlight examples of good practice that are being delivered in Bromley.
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3. **SPECIFIC ACTION REQUIRED BY HEALTH AND WELLBEING BOARD AND ITS CONSTITUENT PARTNER ORGANISATIONS**

- 3.1 To note the Annual Engagement Report. The report was approved by the CCG's Governing Body at its meeting on 24 May 2018.

Health & Wellbeing Strategy

1. Related priority: Not Applicable

Financial

1. Cost of proposal: Not Applicable

2. Ongoing costs: Not Applicable

3. Total savings: Not Applicable

4. Budget host organisation: Not Applicable

5. Source of funding: Not Applicable

6. Beneficiary/beneficiaries of any savings: Not Applicable

Supporting Public Health Outcome Indicator(s)

Not Applicable

4. COMMENTARY

- 4.1 Bromley CCG is committed to the meaningful engagement of patients in all elements of the commissioning cycle. This commitment is reflected in our constitution, our vision and values and the work carried out through all our teams on a day to day basis.
- 4.2 We ensure patients are influencing and informing our planning, service redesigns, procurements and delivery of services. We always feedback to those who have worked with us. This includes checking we have heard what they told us and letting them know how they have influenced our decisions. We publish reports on our website on the outcomes of all our patient focus groups and workshops, and produce a quarterly 'you said, we did' focused stakeholder bulletin which is published and circulated widely to local communities and groups in Bromley.
- 4.3 The Annual Engagement Report provides a record of the work undertaken in 2017/18 and the outcomes and impact of involving the public. It also aims to encourage more people to get involved in their local health services.
- 4.4 Our grateful thanks to members of our Patient Advisory Group for the time they give up on a voluntary basis to share their views and help inform our work. In May 2018, the PAG had 177 members with around a third of these being active in our work.
- 4.5 The CCG has previously received an 'outstanding' rating for public and patient involvement from the NHS England assurance process.

Non-Applicable Sections:	Impact on Vulnerable People and Children; Financial and Legal Implications; Implications for Other Governance Arrangements, Boards and Partnership Arrangements, including any Policy and Financial Changes required to process the item; Comment from the Director of Author Organisation.
Background Documents: (Access via Contact Officer)	Not Applicable